C.H. ROBINSON

Global Forwarding
Ocean Quote Terms & Conditions

Rev: 8/28/2026

- All quotes are based on the current market conditions and can change with, or without notice.
- Each quotation or NRA should be accepted in writing by customer. Booking of cargo after receiving the quotation or NRA constitutes acceptance of the rates and terms of this rate quotation or NRA.
- Each NRA is assigned a unique NRA number. Each NRA number is valid for the effective and expiration dates shown, but subject to amendment for GRI, PSS, or market change.
- Unless otherwise noted, this rate quotation or NRA is subject to surcharges and accessorials as published in C.H. Robinson's governing tariff.
- Each rate quotation or NRA is confidential information of C.H. Robinson. The contents shall not be disclosed by the customer to any third party, expressly including any competitor of C.H. Robinson. Any unauthorized review, use, disclosure or distribution is prohibited. C.H. Robinson will take any legal means necessary to enforce this provision and protect this information.
- Duties, taxes, customs or government related charges are not included in the rate quotation or NRA unless specifically noted. Disbursement and/or outlay fees may apply
- Marine insurance will be invoiced unless there is a standing "Opt-Out" on file or insurance is waived prior to cargo receipt (applies to Customers in U.S./Canada only). Failure to secure insurance by any Customer worldwide, means shipper/customer's cargo is subject to liability limitations set out in CHRistal Lines Bill of Lading Terms and Conditions.
- Prior to movement, each shipment is subject to re-weight and re-measurement by C.H. Robinson or any one of its designated subcontractors. To the extent that the originally identified freight characteristics, including but not limited to the freight's weights and/or measures, are inaccurate, the applicable rate quotation or NRA shall be revised to reflect the actual freight characteristics and customer shall be responsible and agrees to pay any difference between the original rate quotation and the revised rate quotation.
- All foreign services are quoted based on exchange rates at the time of the quote and can change with or without notice at time of shipment.
- Rate quotations are not applicable to any perishable cargo or dangerous goods unless otherwise noted. If you are shipping perishable cargo or dangerous goods, please contact your C.H. Robinson representative.
- Any terminal demurrage charges are for the account of the cargo and are subject to the local ocean carrier and terminals' terms and conditions. The customer will be responsible to pay any and all charges and assumes the liability related to all demurrage.
- C.H. Robinson will invoice Detention (Per Diem) charges to all customers as per our tariff unless otherwise agreed in writing.
- Transit times are estimated and not guaranteed. Actual transit time may change without notice.
- All FCL door pickup and deliveries are based on one (1) hour free time. Drop containers or overtime will be subject to additional fees.
- All shipments are subject to space and equipment availability.
- Each lane quotation is based on and assumes that all cargo is suitably packaged and prepared for international transportation by ocean or land and all weights are accurate and correct. Rates may be subject to change if the actual cargo characteristics are different from what was provided.
- Each rate quotation is based on and assumes that all cargo weight is within the legal guidelines that govern the routing of such cargo from any origin to destination. Cargo must also adhere to regional regulations for wood packaging.
- In the event of a force majeure event during the validity of this offer as described, or an event beyond our control, including but not limited to work stoppages, strikes, accidents, acts of God, governmental restraints, war, embargoes, unforeseen market changes, or other similar unexpected or unforeseen conditions or circumstances, C.H. Robinson reserves the right to adjust or renegotiate our offer based on the market effects of the event.
- All rates are based on the most effective and efficient routing. To maximize service and rate efficiencies for our customers, carrier and routing selection will be C.H. Robinson's choice, unless specifically requested.
- All shipments are subject to the CHRistal Lines® Bill of Lading Legal Terms and Conditions of carriage. These along with a complete listing and most current version of all terms and conditions can be found at WWW.CHROBINSON.COM/ENUS/PRIVACY-POLICY

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