C.H. ROBINSON

Global Forwarding
Air Quote Terms & Conditions

Rev: 8/20/2026

- The rate quotation is valid for the stated validity period. If no formal acceptance is received within the original stated timeframe,then C.H. Robinson reserves the right at any time beyond this period to adjust, cancel, and/or withdraw the rate quotation.
- Each rate quotation must be accepted online directly or in writing by the customer prior to booking acceptance by C.H. Robinson. A booking accepted by C.H. Robinson represents the customer's acceptance of the terms and conditions set forth in the rate quotation.
- Provided transit time ranges are estimates based on historic performance on a specific lane. There is no guarantee a shipment will move precisely within this range.
- Provided sailing and flight schedule as well as cargo cut-off days are subject to change.
- Duties, taxes, customs or government related charges are not included in the rate quotation or NRA unless specifically noted. Disbursement and/or outlay fees may apply.
- All shipments are subject to space and equipment availability.
- Unless otherwise noted, this rate quotation is subject to surcharges and accessorials as published in C.H. Robinson's governing tariff.
- Each lane quotation is based on and assumes that all cargo is suitably packaged and prepared for international transportation by air or land and all weights are accurate and correct. Rates may be subject to change if the actual cargo characteristics are different from what was provided.
- Prior to movement, each shipment is subject to re-weight and re-measurement by C.H. Robinson or any one of its designated subcontractors. To the extent that the originally identified freight characteristics, including but not limited to the freight's weights and/or measures, are inaccurate, the applicable rate quotation shall be revised to reflect the actual freight characteristics and customer shall be responsible and agrees to pay any difference between the original rate quotation and the revised rate quotation.
- Each rate quotation is based on and assumes that all cargo weight is within the legal guidelines that govern the routing of such cargo from any origin to destination. Cargo must also adhere to regional regulations for wood packaging.
- All foreign services are quoted based on exchange rates at the time of the quote and can change with or without notice at time of shipment.
- Marine insurance will be invoiced unless there is a standing "Opt-Out" on file or insurance is waived prior to cargo receipt (applies to Customers in U.S./Canada only). Failure to secure insurance by any Customer worldwide, means shipper/customer's cargo is subject to liability limitations set out in CHRistal Lines Bill of Lading Terms and Conditions.
- In the event of a force majeure event during the validity of this offer as described, or an event beyond our control, including but not limited to work stoppages, strikes, accidents, acts of God, governmental restraints, war, embargoes, unforeseen market changes, or other similar unexpected or unforeseen conditions or circumstances, C.H. Robinson reserves the right to adjust or renegotiate our offer based on the market effects of the event.
- The rate quote and its contents are confidential information owned by C.H. Robinson. The contents of this rate quote shall not be disclosed by the customer to any third party, to specifically include any competitor of C.H. Robinson. Any unauthorized review, use, disclosure or distribution is prohibited. C.H. Robinson will take any legal means necessary to enforce this provision and protect this information.
- All rates are based on the most effective and efficient routing. To maximize service and rate efficiencies for our customers, carrier and routing selection will be C. H. Robinson's choice, unless specifically requested.
- All shipments are subject to the C.H. Robinson Air Waybill of Lading Legal Terms and Conditions printed at the backside of the Air Waybill. These along with a complete listing and most current version of all terms and conditions can be found at WWW.CHROBINSON.COM/EN-US/PRIVACY-POLICY

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